



Michael Zapoli

Regional Property Facilitator

SUHRCO Residential Properties Inc. LLC

Michael is a high-performing team player that is very detailed oriented. As a Property Facilitator, he is responsible for facilitating special projects. Michael acts as the liaison between the Board of Directors, homeowners and service providers so there are clear channels of communication between each party. In addition, Michael coordinate insurance claims for the Associations.

Michael's other roll is to be available to the Board of Directors to assist with construction projects. He also advise the Board of Directors on large projects such as: Exterior renovations/restorations, roof replacements, deck repairs, fire restoration, fire sprinkler replacement, asphalt repair, seal coating, etc. Attends project meetings and Board meetings; advise the Board of Directors on compliance issues; processes invoices; and coordinates service providers and Homeowner matters.

When you have someone that directly deals with the insurance carriers on behalf of the Board of Director's, this eliminates the anxiety often accompanying insurance claims. Michael meets directly with the insurance adjustor on behalf of the Association and present the results accordingly. In addition to handling insurance claims, he reviews service provider qualifications for appropriate insurance coverage. Then coordinates contractors and service providers to insure compliance with the service contract.

Michael has a significant background with employment that qualified him for this incredible position with SUHRCO. He was very fortunate to have worked with his mother as a CSR (Customer Service Representative) in her Independent Insurance Agency. In addition, his last professional position, he worked in Disaster Recovery Services. This included; Office Management, Business Development and Project Management.

Michael was born and raised on the Indian River in Vero Beach, FL. The great state of Florida will always be home, but the Great North West is where his heart is! In addition; Michael studied in Atlanta, GA at American College for the Applied Arts and achieved a Business Degree. In his free time, he enjoys the great outdoors, snowboarding, mountain biking, hiking and wakeboarding.