



Alison Adams
Community Association Manager

Alison Adams comes to us not with a hefty background in Property Management, but a PHD in Customer Service! Having worked for the City of Seattle's Drainage & Wastewater Division (Seattle Public Utilities - SPU) as both a field worker and office personnel for 9 years followed by the SPU Water Dept, she holds a wealth of knowledge about city infrastructure and how to navigate city processes. Most recently, her background in insurance adds a level of confidence when reviewing policies and submitting claims. As for her PHD in Customer Service, for over 25 years, she has worked in both the public and private sector in just about every aspect of customer service and has come to realize we are serving people in everything we do. Her experience has taught her that honesty and transparency is paramount in every relationship and by actively listening to individuals, it's fairly easy to problem solve. Her motto is: What we cannot do alone, we CAN do together!